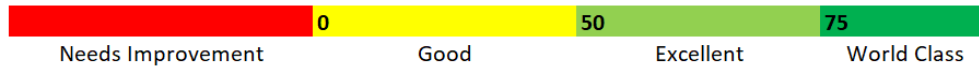


What is a Good NPS Score?



LEGEND		Promotor - raving fans who drive interest in our community and growth opportunities
		Passive - indifferent residents who are neither enthusiastic or displeased
		Detractor - dissatisfied residents who may prefer to reside elsewhere

How do you rate Seymour in the following areas?	Excellent	Good	Average	Fair	Poor	No Opinion	NPS Score
As a place to live	27.24%	52.83%	15.36%	3.66%	0.73%	0.18%	60
Your neighborhood as a place to live	33.27%	48.53%	12.50%	5.15%	0.55%	0.00%	64
As a place to raise kids	26.34%	46.41%	16.21%	5.16%	1.66%	4.24%	50
As a place to retire	22.85%	34.92%	19.74%	11.33%	5.30%	5.85%	21
Overall quality of services in Seymour	21.05%	47.37%	22.87%	6.53%	2.00%	0.18%	37
Overall	26.13%	46.01%	17.35%	6.37%	2.05%	2.09%	46

How do you rate your satisfaction with the quality of each of the following services in Seymour?	Very Satisfied	Somewhat Satisfied	Neither Satisfied Nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion	NPS Score
Police Services	53.49%	25.18%	12.87%	2.76%	2.57%	3.13%	35
Fire Services	71.04%	14.21%	8.01%	0.00%	0.00%	6.74%	63
Ambulance/EMS	70.91%	14.55%	7.64%	0.18%	0.00%	6.73%	63
Garbage collection	67.88%	21.90%	6.20%	3.28%	0.18%	0.55%	58
Landfill Drop-off Site	61.78%	19.29%	8.16%	0.74%	0.56%	9.46%	52
patching)	19.74%	38.35%	17.67%	18.23%	3.95%	2.07%	-20
Sidewalk Repair	17.37%	36.64%	21.76%	13.74%	3.44%	7.06%	-22
Snow removal/ice control	30.93%	35.10%	13.85%	12.14%	6.45%	1.52%	-2
Library	58.75%	17.50%	11.05%	0.92%	0.37%	11.42%	46
City Parks	59.17%	26.50%	9.26%	0.54%	0.36%	4.17%	49
Museum	48.52%	17.04%	15.74%	0.74%	0.56%	17.41%	31
vehicles, signs)	18.74%	26.35%	22.63%	16.70%	6.31%	9.28%	-27
Overall	48.46%	24.28%	12.84%	5.75%	2.04%	6.63%	28

